



MEMBER INFORMATION BULLETIN

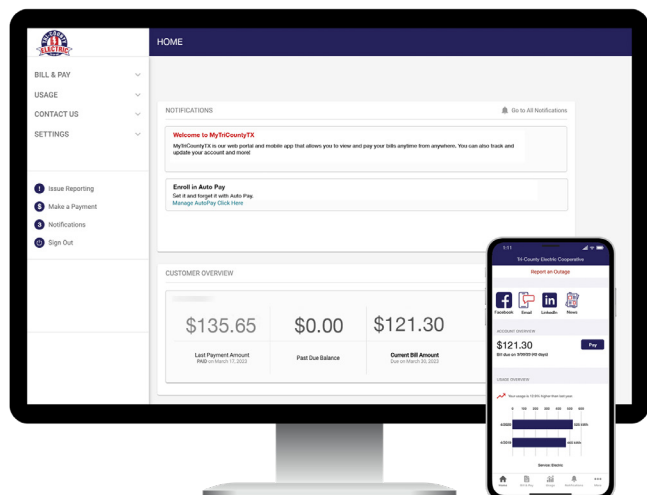
MARCH 2024

"Taking Care of Our Member-Owners"



REGISTER NOW FOR MYTRICOUNTYTX

24/7 Online Account Management at your Fingertips



PAPERLESS BILLING*

Say goodbye to storing stacks of paper. Use MyTriCountyTX to sign up for paperless billing so you can access your bill at anytime from anywhere.

EASY PAYMENTS*

Easily pay your bill through MyTriCountyTX with just a few clicks, or sign up for AutoPay to never miss a payment.

ALERTS & NOTIFICATIONS

Set up custom usage notifications and other account alerts to stay in the know as you go.

****All members currently enrolled in AutoDraft with a credit card or paperless billing will need to re-enroll in these services through MyTriCountyTX.***

It's As Easy As 1, 2, 3



REGISTER

Locate your account number and scan the QR code to register. You must have a valid email address to register. You can also register online at TCECTexas.com/MyTriCountyTX.



GET SET

Now it's time to sign up for paperless billing, set up account alerts, and enroll in AutoPay. You can change these settings at any time.

All members enrolled in AutoDraft with a credit card or paperless billing prior to March 4, 2024 will need to re-enroll in these services.



GO!

Use MyTriCountyTX on your phone, tablet or other internet-enabled device to manage your account and make a payment at any time.

WE'RE HERE TO HELP

Questions? Visit TCECTexas.com/MyTriCountyTX or call Member Service at 817-444-3201.

HOW TO READ YOUR BILL

1. **TOTAL AMOUNT DUE**
\$129.28
Due Date 02/07/2024

2. **Account Information**
Account #: 99999999
Member Name: ANY MEMBER
Billing Date: 01/18/2024
This bill does not reflect payments after 01/18/2024
Charge detail found on the back of this page.

3. **Please log into MyTriCountyTX to view bill.**

4. **Monthly Energy Use Comparison**
Total Energy Use This Month 30 days: 790 kWh
Total Energy Use Last Month 34 days: 517 kWh
Total Energy Use This Month Last Year 34 days: 709 kWh

5. **Your Average Daily Use**
26 kWh AVERAGE DAILY USE
\$4.31 AVERAGE DAILY COST

6. **IMPORTANT MEMBER INFORMATION**
Thank you for being a valued Member-Owner.

7. **Payment Stub**
PLEASE DETACH AND RETURN BOTTOM PORTION WITH YOUR PAYMENT - WHEN PAYING IN PERSON BRING ENTIRE STATEMENT

8. **Account Information**
Account #: 99999999
Total Amount Due 02/07/24: \$129.28
Amount Due After 02/07/24: \$135.74

9. **Account Information**
382 1 AV 0.507
ANY MEMBER
123 ANYPLACE ST
ANYWHERE TX 99999-9999

10. **Account Information**
Tri-County Electric Cooperative, Inc.
PO Box 961032
Fort Worth TX 76161-0032

1. **Total Amount Due:** Summarizes the total amount due on this statement including the due date. AutoPay will be indicated if you participate in automatic debit/credit card or bank draft.

2. **Your Account Information:** Your account number and bill date for the current bill.

3. **Account Message Center:** Important messages about capital credit allocations, credit card expiration dates, or past due amounts

4. **Monthly Usage Comparison:** A quick snapshot of your current billing period usage and how it compares to past usage.

5. **Daily Usage:** Average energy used per day for the current billing period, along with average daily cost.

6. **Tri-County Message Center:** Read important messages about services, notices and events.

7. **Payment Stub:** Detach and include this portion of the bill if you're paying by mail, in-person, or using one of our drop-boxes.

8. **Meter Information:** Meter number, days of service, reading dates, meter readings, and total energy used in the current billing period.

9. **Account Information:** Account number, main phone number, service description, board district and rate.

10. **Energy Comparison Graph:** See your usage trends for the past 12 months, along with the average monthly high and low temperatures.

11. **Account Activity:** A detailed breakdown of previous balance, payments, current charges and current total amount due.

12. **Cash Bill-Pay:** Use this bar-code to pay your bill at participating retail stores.

1. **TOTAL AMOUNT DUE**
\$129.28
Due Date 02/07/2024

2. **Account Information**
Account #: 99999999
Phone Number: (123) 456-7890
Service Address: 123 ANYPLACE ST ANYWHERE TX 76020
Service Description: HOUSE
District: 5
Rate: RESIDENTIAL-SINGLE PH

3. **Account Information**
382 1 AV 0.507
ANY MEMBER
123 ANYPLACE ST
ANYWHERE TX 99999-9999

4. **Account Information**
Tri-County Electric Cooperative, Inc.
PO Box 961032
Fort Worth TX 76161-0032

5. **Account Information**
1234567
Days: 30
Reading Dates: 12/06/2023 to 01/05/2024
Previous Meter Reading: 37192
Present Meter Reading: 37982
Meter Multiplier: 1
kWh Usage: 790
Demand Reading: 6.254

6. **Account Information**
Account Number: 99999999
Phone Number: (123) 456-7890
Service Address: 123 ANYPLACE ST ANYWHERE TX 76020
Service Description: HOUSE
District: 5
Rate: RESIDENTIAL-SINGLE PH

7. **Account Information**
1234567
Days: 30
Reading Dates: 12/06/2023 to 01/05/2024
Previous Meter Reading: 37192
Present Meter Reading: 37982
Meter Multiplier: 1
kWh Usage: 790
Demand Reading: 6.254

8. **Account Information**
Account Number: 99999999
Phone Number: (123) 456-7890
Service Address: 123 ANYPLACE ST ANYWHERE TX 76020
Service Description: HOUSE
District: 5
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9. **Account Information**
1234567
Days: 30
Reading Dates: 12/06/2023 to 01/05/2024
Previous Meter Reading: 37192
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kWh Usage: 790
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10. **Account Information**
Account Number: 99999999
Phone Number: (123) 456-7890
Service Address: 123 ANYPLACE ST ANYWHERE TX 76020
Service Description: HOUSE
District: 5
Rate: RESIDENTIAL-SINGLE PH

11. **Account Information**
1234567
Days: 30
Reading Dates: 12/06/2023 to 01/05/2024
Previous Meter Reading: 37192
Present Meter Reading: 37982
Meter Multiplier: 1
kWh Usage: 790
Demand Reading: 6.254

12. **Account Information**
Account Number: 99999999
Phone Number: (123) 456-7890
Service Address: 123 ANYPLACE ST ANYWHERE TX 76020
Service Description: HOUSE
District: 5
Rate: RESIDENTIAL-SINGLE PH

Other Ways to Pay Your Bill

- Online**
Pay your bill at tcectexas.com
- Phone**
Call 855-864-5640 for automated payment line
- Mobile App**
Download the MyTriCountyTX app on iTunes or Google Play Store
- In-Person**
Find the list of pay stations at tcectexas.com

Now offering cash bill-pay service at participating retail stores. Barcode below can be scanned at the register, allowing you to pay your bill. There is a \$1.50 convenience fee to use this service. To find a location near you, visit pay.vanilladirect.com/pay



By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at vanilladirect.com/pay/terms. After successful payment using this barcode, you may retrieve your full detailed e-receipt at vanilladirect.com/pay/e-receipt. The majority of participating locations will accept cash payments up to a maximum amount of \$500.00.

