How To Download the MyTriCountyTX App and Register Account (Mobile)



1

On your mobile device open your app store.



STEP

2

STEP

5

8

Search for MyTriCountyTX and look for the MyTriCountyTX icon. Follow the instructions to install the app on your device.

STEP 3



Once the app installs, tap the MyTriCountyTX icon on your device to open the app.



Cancel



From the MyTriCountyTX login screen, tap the link that says Don't have an account? Register now.

Fill out the registration form completely and tap the **Continue** button.

On the security check screen, answer all of the security questions and tap the Register button again.

| | 1:31 |
|------|---|
| STEP | Back Account Access |
| 7 | VERIFY ACCOUNT |
| | Billing ZIP Code |
| | Your Answer |
| | |
| | Congratulations! |
| | Venal to Please check your email for instructions on completing registration and setting your password. |
| | Close |
| | Cancel Register |
| | |
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| | |

Next you will see a congratulations message asking you to check for a verification email in your inbox.



Open the email and tap on the Verify Account button.

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|-----------|--|---------------------|
| STEP 9 | | |
| • | CREATE NEW PASSWORD | |
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| | CErnel | |
| | and adding on one | |
| | New Password * | Ø |
| | 8 characters minimum; 50 characters maxie uppercase character minimum; 5 number m special character minimum. | narç 1 inimarç 1 |
| | | |
| | Password Strength: | |
| | Password Strength: | <i>®</i> |
| | Pasword Strength: | Q |
| | Pasword Stvergth: | ø |
| | Passad Strengt: Confirm New Password * Cancel Street | 8 |

Next you will set your new password on your account. Type your new password in twice and tap Save.

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10

Return to the login in screen and use your email address and your new password to sign in for the first time.



You will see a confirmation message asking you whether you want to receive notifications.



You will be asked to accept our Terms & Conditions. Tap the Accept button to continue.



Congratulations! You have successfully registered your account. Browse around and see the ways to save time and money.

Register Your Account in MyTriCountyTX (Web)

STEP 1



On our web site, click on the **Login button** in the upper right corner of our home page.

STEP 3

| ss Name * | | | |
|-----------|--------|----------|---------------|
| | | | |
| | | | |
| | | | |
| | Cancel | Continue | |
| | | | |
| | | | |
| | | | |
| | | Cont | Course Course |

Fill out the registration form completely and click the **Continue** button.

STEP 5

| <u>400</u> | ACCOUNT REGISTRATION |
|-------------------------------------|--|
| | Congratulations! |
| | Recent Temporary Passward Ogg In |
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| | |
| Te-County Dectric Cooperative, Inc. | 200 Ender Randy Rinds Aledo 1X (2008) 813-444 3205 Viewon 24.3.0 |
| 😫 App Store - 🚯 Google Play | |

When successful, you'll get a congratulations notification. Instructions on how to continue have been emailed to you.

STEP 2



How To

From the login screen, click on **Don't have an account? Register Now** link.

STEP 4

| <u> </u> | ACCOUNT REGISTRATION | |
|----------|--|--|
| | Only numbers are allowed. - Con Manne or Business Manne | |
| | Enst | |
| | Confirm Ernal | |
| | - 101e 2 IP Cole * | |
| | lister a her (baselan* | |
| | | |
| | fm not a model | |
| | 🔁 a scept the Torms and Gooddows. * | |
| | Cancel Register | |

Enter the requested verification information and click the **Register** button. Answers must match account info exactly.

STEP 6

| | SmartHub Registration - Inbox - | |
|---|---|-----------------|
| 🕆 Delete 🕾 Archive 🖓 Move 🕫 Rag 🗸 😒 | Mark Unread 🔿 Sync 💿 Report … | |
| SmartHub Registration | | 0 6 6 7 |
| Tri-County Electric SmartHub <toectexas-no< th=""><th>meply@smarthub.coop+</th><th>Today at 218 PM</th></toectexas-no<> | meply@smarthub.coop+ | Today at 218 PM |
| Reterior. At other Folders Excises 03/07/2092. | | |
| | | |
| | | |
| | | |
| | <u></u> | |
| | | |
| | SmartHub Registration | |
| | Your loeclexes SmartHub registration was successful. | |
| | Please click the link below to verify your account and set your password. | |
| | Verity Account | |
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| | | |

Check your inbox for an email that will contain a button asking you to **Verify Account**.

How To Register Your Account in MyTriCountyTX (Web)

STEP 7



You will then be taken to a screen asking you to set your new password. Enter your password twice and click the **Save** button.

STEP 9

| -seller | HOME | |
|---------------------|--|---|
| BILL & PAY | V NOTIFICATIONS (1) | Co to All Netticutions |
| USAGE | Welcome to SmartHubl | |
| CONTACT US | Check back of the second secon | k your usoge, make account |
| SETTINGS | SECURITY PHRASE | * |
| Report Power Outage | CUSTOMER O CUSTOMER O cands and bank accounts, or sign up for Auto Pay. If the phone displ your phrase DO NOT enter any personal information and contact cus | er er update oveilt layed dees not match tomer service. |
| Make a Payment | The phrase is not displayed for your own security. | |
| Notifications | C B Security Phrase Suppositions V | |
| Sign Out | QC. | Page 1 |
| Home Outage Map | Lean TRD A 5 duration maintern | |
| | | See |
| | USAGE OVER. | 👔 Go to Usage Explorer |
| | WEATHERFORD, TX 76288 | |
| | kWh | |
| | Jan 2023 2,732 | |
| | Jan 2024 3,103 | * |

Finally, you will be asked to set your security phrase. Once you have done that, you are ready to use MyTriCountyTX!

STEP 8

| <u> </u> | HOM | Æ | | |
|----------------------|------|--|--|--------------------------|
| BILL & PAY | ~ N0 | TIFICATIONS (1) | | A Go to Al Notifications |
| USAGE | ~ | Nelson to President | | |
| CONTACT US | ~ ° | Theck back on March 4, 2024. Welcome to your new customer portal where | you can view and pay your bill, track your usage | L make account |
| SETTINGS | | Go Green with Pape | rless Billing | |
| Report Power Outage | cu | Would you like to go | | Co To Make A Payment |
| Make a Payment | | paperless? | | |
| 1 Notifications | | Yes, Go Paperless No Thanks | | |
| Sign Out | | | | Pay |
| | | MOTE This will apply to all accounts registered with this email. | | |
| Horse Outage Map | | | | |
| | | | | |
| | | | | |
| | US | | _ | 論 Go to Usage Explorer |
| | | WEATHERFORD, TX 76088 | | - |
| | | kWb | 11 | an al |
| | | Jan 2023 2,732 | 200 | |
| | | Jan 2524 3,303 | | |
| | | Your bill to 3.28% higher than last year. | | |

Next you'll be asked if you want to try Paperless Billing. To opt-in click on the **Yes, Go Paperless** button.

STEP 10

| | HOME | | | | | |
|---|--|---|---|---------------------------|--|--|
| BILL & PAY | WOTIFICATIONS (1) | | | A. Go to Al Natifications | | |
| USAGE CONTACT US | Welcome to SmartHub/ Check back on March 4, 2024. Welcome changes, set up notifications and 80 Mil | Welcome to Smarth&I Deak back in Nexh, 2020 Welcome to your one contenter gotal when you can view and you you thit tank your usage, make account changes, ere one productions on all to NACH-MORE Deviational Fee My Hockwary/K. Keakin age Magin | | | | |
| Report Power Outage | CUSTOMER OVERVIEW | | | Do To Make A Payment | | |
| Make a Payment | DUNCA MILLES | | | | | |
| Notifications Sign Out | \$367.22 | \$0.00 | \$174.01 | Pay | | |
| Home Outage Map | Last Poprent Amount FMD on January 2, 2014 Auto Pay Eurolled | Past Due Balance | Current Dill Amount Next Auto Pay Due Ende February 12, 2024 | | | |
| | USAGE OVERVIEW | | | 論 On to Usage Explorer | | |
| | WEATHER Jon 2023 2,752 Jon 2024 3,300 ~* Hour bit to 3,28% higher than last y | FORD, TX 76088 | 4000 2000 | | | |

Congratulations! You have successfully registered your account. Browse around and see the ways to save time and money.