



This Cooperative strives daily to achieve two goals that support one mission: providing safe and reliable power at the lowest possible cost. The goals supporting this mission are to improve the financial health of the Cooperative and to enhance member service. This month's update impacts both goals and the overarching mission statement.

Scott Spence | President & CEO

On Friday, August 1, the Aledo office at 200 Bailey Ranch Road will permanently close as part of the effort to strengthen the Cooperative's financial health. We understand that change can bring questions for the dozens of members who choose to go in person to that office each month. This move is a deliberate, strategic step that supports your Cooperative's continued

In addition, the Aledo office property is for sale as part of efforts to reduce costs and responsibly manage assets that are not essential to operations. Employees who worked at Aledo have already transitioned—or are in the process of moving—to other offices already owned by the Cooperative, maximizing the use of existing facilities. One leased space will remain, but it is being paid for through interest savings gained by lowering debt, not through member rates.

**Strengthening the Cooperative's Foundation** 

and is accountable for a budget

sustainability.

Over the past year, we've taken a multi-part approach to improve financial stability and reduce long-term cost pressures by:

- 1. Negotiating a five-year whole power supply agreement, guaranteeing that TCEC members are not exposed to wildly fluctuating wholesale
- prices that change hourly 2. Making internal budget adjustments to reduce expenses while enhancing member service. For the first time ever, each department owns
- 3. **Selling unused or underutilized assets** to pay down debt 4. Selecting more competitive suppliers, which will save the Cooperative millions of dollars every year 5. Partnering with National Information Solutions Cooperative to
- implement tools that have further enhanced member service and streamlined financial tracking to ensure each dollar is being efficiently used
- 6. Many other steps shared in the past year via *Current Conversations* If you mail your bill payment, please continue to use the address on the

payment stub. Tri-County remains committed to serving more than 110,000 members across

the entire service area, including making it as easy as possible to connect with us anytime and anywhere: • Find office locations and contact details: tcectexas.com/contact-us

• Explore all payment options: tcectexas.com/ways-to-pay • Start, transfer, or stop electric service: tcectexas.com/start-transfer-

Just as TCEC is transitioning through these changes, this team's commitment

to enhancing how the Cooperative serves you remains strong. I encourage you to keep an eye on *Current Conversations*, TCEC's social media channels, and other notifications as that commitment continues to be demonstrated. Thank you for your continued trust in Tri-County Electric Cooperative and *this* 

*team*, which is committed to serving you even better.

**Scott Spence President & CEO** 

### Aledo Office Closing August 1

As part of our ongoing commitment to providing safe and reliable power at the lowest possible cost, the Aledo office at 200 Bailey Ranch Rd will close on August 1. By consolidating resources, expenses can be better managed and rates kept as low as possible for all members.

You can continue managing your account through any of the following options:

**Ways to Pay** 

**Office Locations** 

If you mail your payments, please continue using the P.O. Box listed on your

billing statement.

### **Brazos Electric Ratepayer Hardship Fund**

submitted in the past month, and 130 have already been approved for the Brazos Electric Ratepayer Hardship Fund. Approved TCEC members are

receiving bill credits through this

program, which was created to assist qualifying lower-income residential

Over 250 applications have been

members of TCEC and other electric cooperatives. These credits help offset a portion of the Brazos Financing Rider charges

- costs incurred by members following Winter Storm Uri in 2021. If you think you might qualify, apply

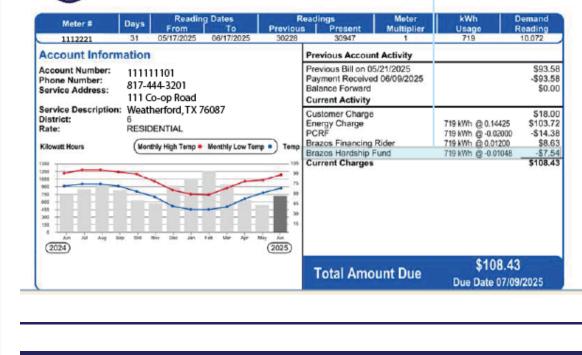
today and see how the program can help reduce your bill.



Brazos Hardship Fund Credit

Tri-County Electric Cooperative, Inc.

**Apply Now** 



## **Cooperative Giving Applications**



Cooperative Giving Program, in partnership with Texas Neighborhood Services. Members across TCEC's service area can apply for support with past due electric balances. This program is funded by the voluntary contributions of

generous Tri-County Electric Cooperative members and employees. Funds are limited and awarded on a first-come, first-served basis, so don't wait.

Apply today!

**Give the Gift of Life with Carter** 

**BloodCare's Bloodmobile** 



Carter BloodCare Make a life-saving difference in your community! Sign up to donate blood and receive a free weekend tote while supplies last.

**Donation Date:** Wednesday, July 9, 2025 **Time:**10:00 AM - 3:00 PM Locations: Tri-County Electric cooperative has partnered with the following to host the Bloodmobile:

• Azle ISD at Azle ISD High School, 1200 Boyd Road, Azle TX 76020

• Greater Keller Chamber of Commerce, 420 Johnson Rd Suite 301, Keller TX 76248 **Schedule an Appointment in Azle** 







**PREPAID** 





the summer heat.

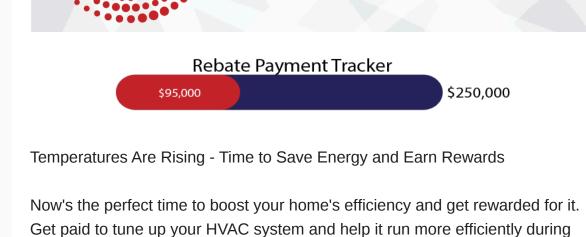
appliances and get rewarded.

#### **BILLING** Prepaid Billing is a flexible billing option that allows you to prepay for electricity, establishing a credit balance on your account before consuming power. · No Deposit - No security deposit is required.

action to decrease usage and lower your bill. • No Due Dates or Late Fees - No Due Dates or Late Fees - Maintaining a credit balance on your account is required. You control when you replenish the funds on your account. Click to learn more

• Energy Awareness - Monitoring your bill daily allows you to note specific patterns and take

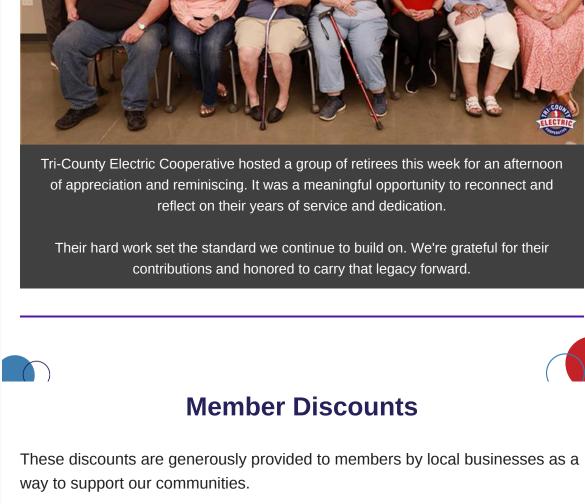
2025 Energy Efficiency **REBATE PILOT PROGRAM** 



Stay cool, save energy, and earn incentives with two rebate options: 1. HVAC Tune-Up Rebate - Keep your system running efficiently 2. Energy Star Appliance Rebate - Upgrade to qualifying energy-efficient

You can apply for one HVAC Tune-Up Rebate and one Energy Star Appliance Rebate per account. Tell your neighbors, friends, and any members who may qualify - let's help our entire member community save energy and lower utility bills together.

Rebates



# Click on the images below to learn more about each offer.

**NOW OPEN** 

**Please note:** These discounts are *not* funded by members' electric bill payments. Sales~Service~Parts Indoor Golf. 24/7 Access.





Going the extra mile is a lot easier with a special offer



# **Helpful Links**

**Member Information Center** 

**PCRF Tracker** 

Have Feedback?

**Cooperative Giving** 

**Prepaid Billing** 

**Current Conversations** 

**Outage Center** 

Email CurrentConversations@tcectexas.com If you have questions, you can contact us through our  $\underline{\text{website}},$  or call 817.444.3201