



# MEMBER INFORMATION BULLETIN

## JANUARY 2024

"Taking Care of Our Member-Owners"



A Touchstone Energy® Cooperative

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### IN YOUR JANUARY TEXAS CO-OP POWER:

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### WE NEED YOUR HELP!

Tri-County Electric Cooperative relies on data for nearly every aspect of its operations. By making sure we have your most accurate and complete contact information, we can continue to provide the high level of service that you expect and deserve. Accurate information enables us to improve customer service and enhance communications for reporting and repairing outages. It also allows co-op members to receive information about other important programs, events and activities.

Many of you have been members for years, and it's likely that your account information hasn't been updated for some time. **Please take a moment to confirm or update your contact information by logging into your online member portal and visiting the Account Management area.** By doing so, you will be helping us improve service and efficiency so we can better serve you. 800880117

In March, we are converting our customer information system to NISC. Over the next few months, you will receive updates on this project that include a few requests to ensure an easy transition. This conversion will bring additional resources to help you manage your electric account, including a new and improved billing statement, a new mobile app, and a new online billing portal, just to name a few. We are excited about this new service for you, our members, and we hope it brings added value.

## SOLAR PROGRAM TOWN HALL



Save the Date



**THURSDAY, JANUARY 18 | 6 P.M.**

Heritage Church of Christ  
4201 Heritage Trace Parkway, Fort Worth



## ***“Taking Care of our Member-Owners”***

tcectexas.com | 817-444-3201

200 Bailey Ranch Road | Aledo, Texas 76008

Azle ★ Keller ★ Granbury ★ Aledo ★ Seymour

### **FEND OFF THE WINTER CHILL**

The weather has a big impact on electric bills. Even those with the most efficient HVAC systems will see more use in extreme weather as heating and cooling can make up nearly half your electricity use. 8002383901

When extreme cold hits, heaters work overtime. For example, even if you set your thermostat to the recommended 68 degrees in the winter, if it's 19 degrees outside, your system has to work hard to make up that 49-degree difference.

There's value in comfort, of course. But for us to be comfortable in our homes, our heaters will have to work harder. Your heater works harder and cycles on and off more often in colder weather, making your energy use much higher. That means your electric bill will be noticeably higher. 8002502401

Instead of waiting until after a potentially high bill arrives in your mailbox or inbox, be pro-active. There are steps you can take now to help manage your energy use efficiently and spend less.

- Add insulating wraps to exposed pipes and water heaters located in unheated spaces.
- Make sure to change your air filter regularly to keep your system running efficiently.
- Keep drapes closed at night to block out the cold, and keep those that don't get direct sunlight closed during the day, too. Open shades on sunny windows during the day to take advantage of natural warmth.
- Make sure the fireplace damper is closed when it's not in use. Keeping it open can bring cold air into the room.
- Caulk around your hearth, and caulk or weatherstrip around doors, windows and even electrical outlets on exterior walls.
- Block any areas in your home that are particularly drafty, including around window frames and under doors.
- Use a humidifier as humid air generally feels quite a bit warmer than dry air. Running the heater in the colder months can strip your indoor air of its humidity. A humidifier can balance this.
- Reverse the ceiling fan and let it turn clockwise at a low speed. It may seem counterintuitive to use a ceiling fan when you're feeling cold, but it actually helps to push the warm air that rises toward the ceiling back down toward floor level.
- Dress for the winter, even when you're inside. Wearing long sleeves and pants, thick socks, slippers, or wrapping up in a cozy blanket will help combat the temptation to bump up the thermostat. 39431005
- Enjoy hot drinks and food such as soups and stews to keep yourself warm. Using a slow cooker, microwave or air fryer could help reduce food preparation costs compared to an oven-baked meal.
- Keep as active as possible to boost circulation. Move around at least once an hour and avoid sitting still for long periods. Even light exercise will help keep you warm.

## **2024 DIRECTOR NOMINATIONS**

Applications are open for Director Districts 3, 6 and 8

For more information, visit [tcectexas.com/director-elections](https://tcectexas.com/director-elections)