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#### 204. Service Fees.

204.1 <u>Trip Fee</u>. Except as provided in these rules, the Cooperative shall charge \$50.00 for each trip to Customer's premises which is requested by the Customer or reasonably necessary under these rules or standard operating practice (e.g., trip to Customer's premises for connection, , trouble report investigation, etc.).

If a trip to Customer's premises made outside of the Cooperative's normal working hours, Customer shall be charged \$80.00.

No charge shall be made to investigate an outage or service irregularity unless caused by Customer or Customer's installation or equipment. Then the Customer will be required to pay actual costs.

- 204.2 Membership Fee. Each applicant shall be charged a membership fee of \$25.00.
- 204.3 <u>Returned Check</u>. The Cooperative shall charge <u>\$25.00</u> for each check or other form of payment which is dishonored or returned to the Cooperative. Any Customer having a check or other form of payment dishonored two or more times in a 12-month period may be required to pay by cash, money order, or certified check.
- 204.4 Meter Test Fee . If a Customer request a meter test, the Cooperative shall test the meter but if the meter is found to be within the accuracy standards established by the American National Standards Institutes, Inc., the Cooperative may charge the Customer a fee which reflects the cost to test the meter, however, this charge <a href="https://shall.not.be.more.than">shall not be more than</a> \$500.00 for a residential Customer. The standard minimum fee is \$250.
- 204.5 Switchover Fee . Where service to a Customer is being switched between the Cooperative and another electric utility, the Cooperative shall do so in accordance with the Substantive Rules of the Public Utility Commission of Texas. The Cooperative Customer is hereby advised that the connecting electric utility may not provide service to said Customer until such connecting utility has evidence from the Cooperative that

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the Customer has paid for electric service through the date of disconnection and any charges for disconnection under this tariff and under the PUC's Substantive Rules.

204.6 <u>Delinquent Accounts</u>. The Cooperative may assess a one-time charge not to exceed five percent (5%) on each delinquent bill.

### 204.7 <u>Connection or Removal Charge for Temporary Service.</u>

Single-Phase Service Wires \$40.00 Single-Phase Service Wires & Meter \$75.00 Single-Phase Service Wires, Meter & Transformer \$375.00

Connection and removal charges are made in addition to normal charges for use of temporary electric service. Charges not covered by these standard conditions are charged on the basis of an engineering estimate for the work required to provide service.

\$40.00 will be charged to connect and disconnect single-phase service and read a meter already installed, including an account initiation charge.

\$75.00 will be charged to install and remove single phase service wires and a meter (demand or nondemand) and read a meter, including an account initiation charge.

\$375.00 will be charged to install and remove single phase service wires, meter and transformer (up to 50 kVA) on existing pole and read meter, including an account initiation charge.

# 204.8 Meter and/or System Tampering. \$2,500.00

A \$2,500.00 Meter and/or System Tampering Charge is made for unauthorized connection, reconnection or other tampering with Cooperative metering facilities, unauthorized connection to the grid, or any theft of electric service by any person on Customer's premises or evidence thereof by whomsoever done at Customer's premises. An additional charge for the cost of repairs and/or replacement of damaged facilities,

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installing protective facilities or relocation of meter, and the estimated amount of electric service not recovered by meter, if any, may also be charged.

### 204.9 <u>Collection Letter Charge</u>.

\$30.00

A \$30.00 Collection Letter Charge is made for processing a registered or certified letter demanding payment of past due accounts.

### 204.10 Reconnect Charge.

During regular business hours \$20.00

Outside regular business hours \$50.00

The Reconnect Charge is made when Customer requests reconnection of electric service after having been disconnected in accordance with the Cooperative's tariff for electric service.

#### 204.11 Account History Charge.

\$15.00

A \$15.00 Account History Charge is made each time Customer requests and Cooperative provides a billing/usage premise history or analysis in excess of the latest 13 months.

#### 204.12 Account Initiation Charge.

\$20.00

A \$20.00 account initiation charge is made for processing an application for electric service, either at an existing location or new location, except in those instances involving only a change in name where there is no change in the actual party responsible for the charges for electric service.

### 204.13 Connection Charge.

\$50.00

The Customer will be billed \$50.00 for new service connections made outside regular business hours.

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# 204.14 <u>Disconnect for Non-Payment Charge</u>:

\$20.00

The disconnect for non-payment charge is made when service to the Customer is disconnected for non-payment.

# 204.15 Maintenance Work Charges.

Maintenance Work Charges will be made for maintenance of Customer's facilities by Cooperative personnel. Charges for such services will be based on Cooperative's cost plus appropriate adders (including taxes, freight and overhead).

### 204.16 <u>Miscellaneous Service Charges</u>.

Miscellaneous Service Charges will be made for miscellaneous services not covered by the standard conditions detailed above. Charges for such services will be based on Cooperative's cost plus appropriate adders (including taxes, freight and overhead).