



OUTAGE COMMUNICATION

Our goal is to enhance your experience and minimize the inconvenience caused by power outages. By keeping you informed and connected, we hope to provide greater peace of mind and a smoother recovery process during these events. More real-time communication ensures you are informed and reassured, knowing that the Cooperative is aware of the issue and working on restoring power.

BENEFITS

Real-Time Notifications - Within a few minutes of an outage, you'll receive alerts about outages affecting your account via text message. The good news is – you don't have to contact us to report an outage! Receiving an outage text means your meter reported the outage and no action is needed by you.

Interactive Outage Map - Our website has an interactive outage map that displays current outages and affected areas. This tool allows you to track the situation and get a visual understanding of the scope of the outage. Access the outage map online at <https://oms.tcectexas.com>.

Customized Preferences - Ensure you receive outage notifications by logging in to the MyTriCountyTX web portal or mobile app and update the cell phone number on your account.

**85TH
ANNUAL
MEETING**

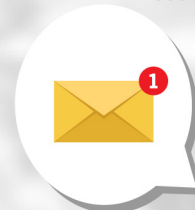
OCTOBER 3

HELD VIRTUALLY AT 7 P.M.
Stream online: tcectexas.com/annual-meeting
Listen by phone: 855.710.6229

MEMBER INFORMATION CENTER

tcectexas.com/member-information-center

**NEW
CURRENT
CONVERSATIONS**
Monthly member
e-newsletter



To ensure timely delivery, maintain your contact information, including your email address, on the MyTriCountyTX mobile app.