



MEMBER INFORMATION BULLETIN JULY 2024

WHAT IT IS

Cooperative Giving is a powerful way to help your neighbor. Through voluntary, generous donations Cooperative Giving aids Tri-County Electric Cooperative members facing financial hardship.

HOW IT WORKS

- Cooperative Giving collects donations from Tri-County Electric employees, members, and the community.
- · Funds are then sent to Texas Neighborhood Services, a local community assistance agency, to administer the program.
- Tri-County Electric members apply for bill assistance through Texas Neighborhood Services. Applications should be available in early fall.

HOW TO HELP





Add to your monthly bill

One-time donations by check

cooperative

A Powerful Way to Help Your Neighbor

Assistance through Cooperative Giving will not be possible without generous donations from the community, Tri-County Electric employees and vendors, and you. If you feel called to donate to Cooperative Giving, please visit tcectexas.com/ cooperative-giving for more information.

It's a powerful way to help someone in need.



- Customize alerts for your specific needs.
 - Stay informed on important account events.
 - Monitor usage to track your habits.
 - Compare usage trends to previous bills.

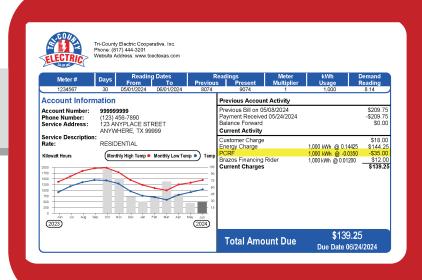
LEARN MORE ABOUT COOPERATIVE GIVING:

tcectexas.com/cooperative-giving

POWER COST RECOVERY FACTOR

The power cost recovery factor (PCRF) remains at negative 3.5 cents on July billing statements.

Learn how this component impacts your billing statement and track monthly PCRF at tcectexas.com/pcrf.



24/7
Outage
Reporting

Online: oms.tcectexas.com **App:** MyTriCountyTX

Phone: 817-444-3201 **Text:** OUTAGE to 25069

WAYS TO PAY



Auto Pay

Enjoy the convenience of having your bill automatically paid each month from your bank account or credit/debit card when you enroll in Auto Pay.



Quick Pay

Make it fast with our Quick Pay online option. Securely make a payment by credit card or echeck in just a few clicks.



MyTriCountyTX App

Any time, any where with our mobile app, MyTriCountyTX. It's an easy way to pay online using your credit card or echeck.



and More!

Learn about other ways to pay at tcectexas.com/ways-to-pay

