



MEMBER INFORMATION BULLETIN

FEBRUARY 2024

"Taking Care of Our Member-Owners"



SCHOLARSHIPS AVAILABLE

Available for college and trade school programs

(9) \$4,000

(9) \$2,000

LEARN
MORE!



IN YOUR FEBRUARY TEXAS CO-OP POWER:

- ▶ The Role of the Board of Directors, page 16
- ▶ Director Nominations, page 17
- ▶ System Upgrade- Coming Soon, page 18
- ▶ New Solar Program Offerings, page 20
- ▶ Winter Efficiency Tips, page 23

ACTION NEEDED!

IMPORTANT CHANGES COMING MARCH 4

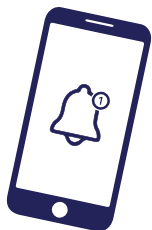
VISIT [TCECTEXAS.COM/MYTRICOUNTYTX](https://tcectexas.com/mytricitytx) FOR MORE INFO

MyTriCountyTX will replace the current online member portal. All members will need to register. Your current credentials will no longer be valid. Registration opens March 4.

Update Payment Information: If your account is currently set up on autodraft with your credit card, you will need to enroll in Auto Pay in **MyTriCountyTX** to continue automatic payments. If you are enrolled in draft with your checking or savings account, you will not be impacted and payments will continue to process automatically. 800895740

New Bill Layout: March billing statements will have a new and improved look, including an account overview on the front and detailed account information on the back to better manage your energy use.

Download MyTriCountyTX: The new **MyTriCountyTX** mobile app will be available March 4 for download in your app store. Don't forget to remove TCEC Connect from your phone. 8004425502



For more information, visit tcectexas.com/director-elections