

MEMBER INFORMATION BULLETIN "Taking Care of Our Member-Owners" FEBRUARY 2024



SCHOLARSHIPS AVAILABLE

LEARN MORE!

Available for college and trade school programs



IN YOUR FEBRUARY TEXAS CO-OP POWER:

(9) \$4,000

(9) \$2,000

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ACTION NEEDED! IMPORTANT CHANGES COMING MARCH 4 VISIT <u>TCECTEXAS.COM/MYTRICOUNTYTX</u> FOR MORE INFO

MyTriCountyTX will replace the current online member portal. All members will need to register. <u>Your current credentials will no longer be valid.</u> Registration opens March 4.

Update Payment Information: If your account is currently set up on autodraft with your credit card, you will need to enroll in Auto Pay in **MyTriCountyTX** to continue automatic payments. If you are enrolled in draft with your checking or savings account, you will not be impacted and payments will continue to process automatically. 800895740



New Bill Layout: March billing statements will have a new and improved look, including an account overview on the front and detailed account information on the back to better manage your energy use.

Download MyTriCountyTX: The new **MyTriCountyTX** mobile app will be available March 4 for download in your app store. Don't forget to remove TCEC Connect from your phone. 8004425502









"Taking Care of our Member-Owners"

tcectexas.com | 817-444-3201 200 Bailey Ranch Road | Aledo, Texas 76008 Azle ★ Keller ★ Granbury ★ Aledo ★ Seymour

YOUR MARCH TO-DO LIST:

- 1. Watch the mail for your March billing statement. Every member will receive a paper statement with an insert explaining the new bill design. 800893560
- Registration opens for MyTriCountyTX March 4 at tcectexas. com.
- Update payment preferences in MyTriCountyTX. Members currently enrolled in credit card draft will need to re-enroll in Auto Pay. 800911004
- Set up paperless billing and communication preferences at MyTriCountyTX.
- 5. Download the MyTriCountyTX mobile app to take your account on the go and access your account at anytime from anywhere.







Interested in solar? Check out our program details at <u>tcectexas.com/solar</u> or in your February *Texas Co-op Power* magazine.

2024 DIRECTOR NOMINATIONS

Applications are open for Director Districts 3, 6 and 8

For more information, visit tcectexas.com/director-elections