

MEMBER INFORMATION BULLETIN **APRIL 2024**

"Taking Care of Our Member-Owners"



2024 DIRECTOR NOMINATIONS Deadline for nomination by petition - April 10

> For more information visit *tcectexas.com/director-elections*



IN YOUR APRIL TEXAS CO-OP POWER:

Powering Communities-Lineman Appreciation, page 16

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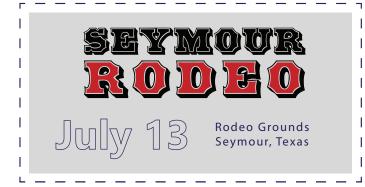
- Generator Program Coming Soon, page 19
- How to Read Your New Bill, page 21
- Director Nominations, page 22
- Load Shed Explanation, page 23

UPCOMING MEMBER ENGAGEMENT EVENTS

Tri-County Electric Cooperative will be attending community events in our service territory in an effort to reach more of our membership. This will provide you with one-on-one access with employees across departments in your co-op. Win bill credits and take home gifts when you visit our bright red tent and register. Bring the event ticket to our booth and you will take home a member-exclusive gift.

Check out the upcoming events and find one near you at tcectexas.com/MEE.







REGISTER NOW FOR



ALERTS & NOTIFICATIONS

Set up custom usage notifications and other account alerts to stay in the know as you go.



PAPERLESS BILLING

Say goodbye to storing stacks of paper. Use MyTriCountyTX to sign up for paperless billing so you can access your bill at anytime from anywhere.



All members have the power of instant online account management at their fingertips!

24/7 ACCESS

EASY PAYMENTS

Easily pay your bill through MyTriCountyTX with just a few clicks, or sign up for AutoPay to never miss a payment.

AS EASY AS...

1 Register

Locate your account number and scan the QR code to register. You must have a valid email address to register. You can also register online at **TCECTexas.com/MyTriCountyTX**



Get Set...

Sign up for **paperless billing**, set up **account alerts**, and enroll in **AutoPay.** You can change these settings at any time.

All members enrolled in AutoDraft with a credit card or paperless billing prior to **March 4, 2024** will need to re-enroll in these services.

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Go!

Download the app or bookmark tcectexas.com/MyTriCountyTX to access MyTriCounlyTX on your phone, tablet or other internet-enabled device to manage your account and make a payment at any time.



We're Here To Help!

Visit tcectexas.com/MyTriCountyTX or call Member Service at 817.444.3201